

## **Community Facilities and Services**

Certain community services and facilities, such as drinking water systems and sanitary sewer, are essential for maintaining the public's general welfare and health. Other services, such as public schools and parks and recreation facilities, are not only important for the community's general welfare, but also are desirable quality of life amenities in an urban environment. The availability of such services is an important factor considered by families and businesses in deciding where to locate.

Community facilities and services represent a large monetary investment for Pleasant Hope. The availability and quality of these services is critical to maintaining already existing private investment in Pleasant Hope as well as important to attracting new investment and enhancing the city's economic base and continued viability as a desirable place to live.

### ***Sanitary Sewer System***

Pleasant Hope's sanitary sewer system is a force main system with four lift stations that pump, two of which are vacuum stations and two which are pressurized stations. The lift stations pump the wastewater to the city's two-cell lagoon located on 530<sup>th</sup> Road off Highway KK on the north side of the city. The wastewater treatment facility has a design capacity population service equivalent of 1,300, with current system usage at approximately a 700 population equivalent. All development in Pleasant Hope is served by the municipal system with the exception of the Tai Shin Foods processing facility on the north side of the community. The Tai Shin Foods facility, which is currently vacant, has its own on-site wastewater treatment facility.

Recent improvements to the municipal sewer system have included repairs, as resources permit, on collections lines to reduce inflow and infiltration problems identified through channeling cameras through the sewer lines. The city is currently starting construction of a required wastewater treatment disinfection facility at the lagoon site. The disinfection improvements to the wastewater treatment facility include construction of a chlorinator, a chlorine contact tank, a dechlorinator and other related instruments and equipment. The chlorinator and dechlorinator will have the design capacity to provide

necessary disinfection treatment of up to 1.25 million gallons per day. This project is scheduled for completion by July 1, 2012.

### ***Municipal Water System***

Over the past decade, Pleasant Hope has installed a complete new water system to serve its residents and businesses. The city derives its water from two wells. Well #2, installed in 2004, is located at 300 S. Rush Street and is drilled to a depth of 943 feet. Well #3, drilled in 2007 to a depth of 1,013 feet, is located at 540<sup>th</sup> and 210<sup>th</sup> Road. The city's water standpipe, located at Highway 215 and Main Street, has a storage capacity of 168,000 gallons. Current water usage is approximately 80,000 – 90,000 gallons per day. The water in the system is chlorinated for disinfection purposes, but no other treatment is required. Tai Shin Foods has its own 160,000 gallon water tower for its operations.

The city's waterline distribution system includes 8" mains and primarily 6" street connections, but there are a few 4" lines in the distribution system. Current additions to the distribution system in 2012 include the construction of an 8" main under Highway 215, west of Main Street.

### ***Parks and Recreation***

Pleasant Hope currently has one park. The City Park is located in the downtown area, on the east side of Main Street. Park facilities include a paved walking trail and new playground equipment installed in 2010. Two restrooms, including a handicap accessible restroom, and paved parking were recently installed with a majority of materials and labor being donated. The park is also the site of the Pleasant Hope Veterans Memorial Wall. Dedicated in November, 2010, the memorial was installed with the majority of help from private sector donations.

The city has developed the Pleasant Trails Master Plan, a multi-phase plan for the development of a greenway/trailway system through the community (see Figure 7-1). The construction of the Phase 1 trail, running from the Pleasant Hope Elementary School to the farmers' market, is partially finished with a gravel base installed. As resources are available, this trail section will be paved and lighting installed. The long term goal of the Master Plan is to connect the city trail system to the Frisco Highline Trail that runs

between Springfield and Bolivar (see Figure 7-2). An interest point along this trail would be a possible Butterfield Overland Trail segment connection to the marker site of the first telegraph office in southwest Missouri.

### ***Public Schools***

The Pleasant Hope R-VI Public School District serves the community and its outlying rural areas. The District's schools, which are A+ rated, include Pleasant Hope Elementary, Pleasant Hope Middle, Pleasant Hope High School, and the Pleasant Hope Ranch School. Enrollment in the District's schools was over 900 students in 2011, with a total certified staff numbering 140.

- **Pleasant Hope Ranch School.** The Ranch School is located at 5545 Highway K in nearby Brighton. This is the on-grounds school facility for the Good Samaritan Boys Ranch, a long term care facility for boys with emotional and behavioral problems. The Pleasant Hope School District provides teachers for the school which serves 4<sup>th</sup> through 12<sup>th</sup> grades.
- **Pleasant Hope Elementary School.** The elementary school is located at 311 West McCurry Street. This facility serves pre-kindergarten through 4<sup>th</sup> grade.
- **Pleasant Hope Middle School.** Pleasant Hope Middle School is located at 515 West McCurry Street, near the elementary school. The middle school serves 5<sup>th</sup> through 8<sup>th</sup> grades.
- **Pleasant Hope High School.** Pleasant Hope High School, located at 303 N. Main Street, serves 9<sup>th</sup> through 12<sup>th</sup> grades.

### ***Fire Protection and Law Enforcement***

The Pleasant Hope Fire Protection District was established in 2009 by a public vote. The District provides fire protection services to a 63 square mile area in southeastern Polk County, including the City of Pleasant Hope and outlying rural areas. The District is staffed by 35 volunteers. The Pleasant Hope fire station, located at 409 N. Main Street, houses two pumper trucks, two tankers, and heavy duty rescue equipment.

The District also has a hazmat awareness team and a medical unit for light rescues. With the installation of the new water lines in Pleasant Hope, the District has an ISO rating of 5 for properties inside the city limits and 6 for properties outside of the city limits.



Pleasant Hope Fire Station

The Pleasant Hope Police Department is staffed by a part-time chief. The city also has two reserve officers. All officers are POST certified and have arresting authority. The Pleasant Hope Municipal Court was established in 2005 to handle misdemeanors and traffic violations.

### ***Other Community Facilities and Services***

Medical services are available locally through the Pleasant Hope Family Medical Center, a clinic of the Citizens Memorial Healthcare (CMH) in Bolivar. The Center is located at 209 S. Main Street. This fully staffed facility offers family health services. The Center contains the Pleasant Hope Rehabilitation Clinic which provides physical therapy services. CMH medical personnel also travel to the Pleasant Hope Center on a weekly basis to provide behavioral health services.



Pleasant Hope Family Medical Center

Also located in the community is the Pleasant Hope Senior Citizens Housing complex. This is a privately owned apartment complex with 16 one-bedroom units for persons age 62 and older with limited household income. Five of the 16 units are federally subsidized through USDA Rural Development. Located at 505 N. Main Street, the facility is managed by Bell Management in Joplin, Missouri.



Pleasant Hope Senior Citizens Housing

### ***Goals, Objectives and Actions***

#### **Goal 1**

Provide and maintain quality community facilities, services and infrastructure to serve the current and future population.

#### **Objective 1**

New Development should contribute to the costs of system expansion. Ensure that all future developers pay, contribute, or reimburse the city for their fair share of infrastructure delivery and services costs at the time of development.

#### **Actions**

- 1.1 All new development within Pleasant Hope and all annexed lands will be served by the city's sanitary sewer system and water system.
- 1.2 If new development will exceed the capacity of the city's community facilities and infrastructure systems, the development should be phased in to meet the city's

planned capital improvements programming, or the development should be responsible for the required system expansion.

- 1.3 As new development proceeds in the city, continue to monitor and review the city's impact fees for the combined water and wastewater system to ensure that new development contributes an equitable share to future replacement and expansion costs.

### **Objective 2**

Continue capital improvements planning for necessary community facilities, infrastructure and services necessary to maintain quality of life and attract new investments to the city.

#### **Actions**

- 2.1 Review and update the city's capital improvement plans on an annual basis.
- 2.2 Update and implement capital improvement plans for the maintenance of all existing community facilities and infrastructure on a five-year rotating basis where resources permit.
- 2.3 Continue to include capital improvements in the annual budgeting process, based upon available revenues and priorities established by the Board of Aldermen in review of the annual capital improvement plans.

### **Objective 3**

The city's sanitary sewer system and water system will be maintained and expanded as needed to meet the needs of future growth and private investment.

#### **Actions**

- 3.1 Maintain programs as necessary to minimize inflow and infiltration problems in the sanitary sewer system.
- 3.2 Encourage the location of clean business and industry that will not place additional treatment burden on the city's wastewater treatment facilities.
- 3.3 If a new development requires the installation of a lift station for wastewater conveyance, the city should work with the developer to finance and construct a station that will meet future needs of the larger community as well as the specific development.

- 3.4 Develop a master storm water management plan that incorporates elements of green technology to reduce storm water infiltration into the sanitary sewer system.
- 3.5 Require a storm water impact study for proposed new development and subdivision platting.
- 3.6 Actively promote water conservation by residents and other municipal water users. This should include retrofitting residential water fixtures, among other methods, to reduce unnecessary water consumption.

**Objective 4**

Provide parks and a variety of recreation facilities that meet the needs of different age groups in the community.

**Actions**

- 4.1 As resources permit, acquire park land of sufficient acreage for a community park located on the west side of the community.
- 4.2 Encourage the private donation of land for future new park development.
- 4.3 Provide flexible development incentives through zoning regulations that would encourage developers to design developments that include neighborhoods parks or other recreation facilities or lands within the developments.
- 4.4 Continue the implementation of the Pleasant Trails Master Plan to provide a linked system of greenways, trailways and bikeways throughout the city.
- 4.5 Encourage developers to incorporate trails and greenways in their developments. The city should work to communicate with owners of neighboring properties that are subject to potential development to encourage cooperative planning for linked trails development.