



City of Pleasant Hope Water & Sewer Service Application

Billing Information:

Name on Bill _____

Service Address _____

Bill to Address _____

Applicant(s) Information:

SSN or Driver's License Number _____

Date of Birth _____

Home Phone _____

Cell Phone _____

Business Phone _____

Place of Employment _____

E-Mail Address _____

Personal References (Name, Address, Phone #)

Name, Address, & Phone Number of someone to call in case of an emergency

If Renting, the Landlord Information is Required:

Property Owner Name: _____

Property Owner Address: _____

Property Owner Phone Number: _____

Applicant's Signature(s)

Co-Applicant Signature

Dated: _____

Meter Reading _____
Account # _____
Sequence # _____
----- CITY USE ONLY -----

City of Pleasant Hope

Water & Sewer Service Application

A deposit for water & sewer service accounts for all customers is \$100.00.

Renter deposits will be refunded upon notification of moving and final payment of all outstanding charges on the account.

Homeowner deposits will be refunded upon request after 12-consecutive months of on time, paid in full billing cycles.

Meters are read between the 20th and 25th of the each month. Bills are mailed on or before the 5th of each month. Payment is due by the 15th of each month. Any payments received after the 15th are subject to a 5% penalty. Shut-Offs begin on the 25th of each month and are completed by the end of the month.
NO NOTICE IS REQUIRED.

If you are shut-off for non-payment, a \$25 disconnect fee will be assessed against your account. An additional fee of \$25 will be assessed for reconnection of services. **Reconnection will not happen until ALL outstanding water charges plus the \$50 disconnect/reconnect fees are paid.**

All customers who have been shut off for non-payment will be sent to a collection service by the 15th day following the shut off.

Any account that is abandoned will immediately be sent to collections upon discovery.

Tampering with or damaging a water meter will carry a City penalty of \$250.00 with the potential of further prosecution.

It shall be the responsibility of the resident to notify the City upon departure from the location and to finalize their account. The first date of notification shall be used in assessing final charges. In the event that the resident fails to notify the City, the first notification of any new resident will be used as the last day of occupancy for the previous resident.

In the event of default on this account, you agree to pay for all reasonable expense incurred to collect the past due charges for water and sewer used plus attorney fees, court costs and collection service fees.

Signature of Applicant(s)

Date